

Gold & Silver Club

MEMBERSHIP BENEFITS

Service Response Time – As a Gold Club Member, you are guaranteed service within 24 Hours of your initial phone call. All Silver Club Members are guaranteed service within 48 Hours of the initial phone call.

Regular Diagnostic Charge – When you request our service, not only will you get us, but at a greatly reduced diagnostic fee. **Gold Club** Members— the fee for our technicians to come to your home will be only \$19. This is a \$50 savings. **Silver Club** Members— the diagnostic fee for our technicians to come to your home will be only \$39. This is a \$30 savings.

Overtime Diagnostic Charge – When you request after hours service, not only will you get us, but at a greatly reduced diagnostic fee. **Gold Club** Members— the fee for our technicians to come to your home will be only \$39. This is a \$150 savings. **Silver Club** Members— the diagnostic fee for our technicians to come to your home will be only \$69. This is a \$120 savings.

Service Window – Your time is valuable to us, so we will narrow down the service window for you! The Gold Club Member window time will be narrowed down to two hours, and the Silver Club Member window time will be four hours.

Parts and Labor Warranty on Repairs ** – Gold Club Members receive a 5 Year Warranty on parts and labor for repairs, and Silver Club Members receive a 3 Year Warranty on parts and labor for repairs. This warranty applies for as long as your club membership is continuous. If your membership is interrupted, the warranty is no longer valid. The warranty excludes compressors, heat exchangers, coils, and freon leaks.

Major Equipment Purchases – As a Gold Club Member, you are guaranteed a 7% discount on all major equipment purchases. All Silver Club Members are guaranteed a 5% discount on all major equipment purchases.

Filtration and Ducts - Service Champions will give Gold Club Members a 10% discount on the purchase of Filtration and Ducts, and a 5% discount to Silver Club Members.

Service Repair Discounts – We value you as our customer, so we're happy to give you discounts! **Gold Club** Members are guaranteed 25% off the service repair fee. Gold Members receive a 15% discount on service repairs the day of sign up. **Silver Club** Members are guaranteed 15% off the service repair fee. Silver Members receive a 10% discount on service repairs the day of sign up.

A/C Precision Tune Up and Professional Cleaning - All Complete System Gold and Silver Club Memberships include a thorough precision tune-up of your Air Conditioning System. One of our highly trained service technicians will come out to your home to get you ready for those warm summer nights.

Furnace Precision Tune Up and Professional Cleaning – Your membership includes a professional tune-up on your Furnace, so that you won't be cold during those chilly winter nights.

Condenser – Original Warranty Renewed for September * ** - This warranty starts **after** the completion of six continuous months of membership. The warranty applies after the tune-up on your air conditioning system has been done within the current season, and has been certified as "OK" by one of our technicians. **This applies to Complete System Gold and Silver Club Members.**
Gold Club Members— the maximum repair amount is \$500. If the repair cost does not exceed \$500, it will be no charge. If the repair amount exceeds the limit of \$500, you may elect to pay the difference or apply the \$500 towards a new system installed by Service Champions.
Silver Club Members— the maximum repair amount is \$500 with a \$100 deductible. If the repair cost does not exceed \$500, all you pay is the deductible. If the repair amount exceeds the limit of \$500, you may elect to pay the difference or apply the \$500 towards a new system installed by Service Champions.

Furnace – Original Warranty Renewed for January * ** – This warranty starts **after** the completion of six continuous months of membership. The warranty applies after the tune-up on your furnace has been done within the current season, and has been certified as "OK" by one of our technicians.
Gold Club Members— the maximum repair amount is \$500. If the repair cost does not exceed \$500, it will be no charge. If the repair amount exceeds the limit of \$500, you may elect to pay the difference or apply the \$500 towards a new system installed by Service Champions.
Silver Club Members— the maximum repair amount is \$500 with a \$100 deductible. If the repair cost does not exceed \$500, all you pay is the deductible. If the repair amount exceeds the limit of \$500, you may elect to pay the difference or apply the \$500 towards a new system installed by Service Champions.

Night-Time Service– We are here for you 24 hours a day, 365 days a year. Our staff of service technicians rotate on a night call shift, so that we can serve you at your convenience.

* Warranty applies after the tune up has been done within the current season, has been certified as "OK" and your membership has been continuous for six months

** This warranty is for as long as your club membership is continuous. If membership is interrupted, the warranty is no longer valid. Warranty excludes compressors, heat exchangers, coils and freon leaks.